

Starting our Voyage

Huie Library is slowly going forth into new territory. In order to maintain a constant workflow without increasing our workload we are:

- Moving our homemade ERM (information below) to ERM Essentials
- Moving additional vendor information from email and
- Entering license information as subscriptions are purchased and renewed

Homemade ERM Fields

- Vendor
- Database / Package
- Stats Available?
- Database URL
- Stats URL
- Username / Password
 - Instructions to retrieve stats
- Vendor Contacts

Learn From Our Mistakes

We have learned several valuable lessons along the way.

- Assign employees to each focus area **BEFORE** you start training in order to minimize confusion later.
 - Specifically, say who is responsible for what.
- Acquaint yourself with the system **BEFORE** you start training.
 - Your experience with the system will make the training far more beneficial.
- **CONTINUE** to train afterwards.
 - Have small sessions to review each focus area.
 - Ask for additional information from trainers / Ebsco support

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Exploring Strange New Worlds

Ebsco ERM Essentials

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Seeking out a New Enterprise

Librarians at Henderson State University's Huie Library first saw ERM Essentials at the 2007 ALA conference in San Francisco. It seemed like the perfect resource to keep track of our vendor information, licenses, payment data, and access information.

Prior to implementing ERM Essentials, electronic resource information was dispersed across several departments, which made it difficult to locate important information in an efficient manner. ERM Essentials allowed us to centralize our electronic resources information, which makes our library significantly more efficient while reducing points of failure. We no longer have to rely on physical files, which can be misplaced or emails, which can be accidentally deleted. ERM Essentials has reduced the probability that we will lose access information.

Due to budget constrains we held off the purchase until July 2010.

Finding a Focus

License Information

- ILL
- Number of simultaneous Users

Trial Information

- Who we have trialed
- Why we didn't get the resource
- Price at the time

Access Information

- Database URL
- Contact Information
- Usage Report URL + Username / Pass

Payment Reminders

- For all e-resources

ERM Essentials is a full-featured Electronic Resource Management system designed to manage all of your electronic resources.

ERM Essentials facilitates the management of key E-resource data, related workflows with Tasks and Reminders, and much more.

Ebsco ERM Essentials

Ebsco Training

We began formal training in the form of three web conferences in August 2010 after several self-study sessions.

ERM Essentials: Introduction

- This was a quick introduction to the interface and major ERM Essentials functions.

ERM Essentials: Getting Started

- This web conference focused on the key features and workflows within ERM Essentials in order to prepare new account holders to implement the system.

ERM Essentials: Comprehensive Overview

- This was a complete overview of the system, including viewing and editing resources and order details, recording orders, upload, reminders, tasks, and more.